



Fortitude & Stewardship

PERSONAL EFFECTIVENESS (LEVEL 5)

Course Reference Number : TGS-2019504786 | Synchronous E-Learning | Valid from 5/2/2020 - 4/2/2024

INTRODUCTION

This 2-day (16 hour) programme is designed to support managers, senior management to demonstrate emotional intelligence in the workplace while using opportunities for reflection on one's work performance and leadership style, and to display effective communication techniques and behaviours that demonstrate the organisation's values and ethics. Designed to be experiential and practical, the course has multiple case studies that aims to share experiences and insights to facilitate peer learning and to shape mindsets to equip learners to be effective leaders.

KEY COMPETENCIES

The programme focuses on three core competencies of leadership:

- Collaborating with Stakeholders in Development of Strategic Priorities and Communication Plan
- Communicate with Stakeholders Effectively in Promoting Organisation
- Develop Awareness of Self to Maintain Integrity and Alignment of Ethics and Values

TARGET AUDIENCE

Senior managers and heads of department with people and organisation development related roles and responsibilities.

WSQ Level 5 - Senior Management Level

